

Croud Control release notes
Task credentials with 2FA
August 2019 - Croudies

What are task credentials?

The feature, task credentials, is an automated service for FTE's to enable and disable Croudie's access to Google platforms in order to complete a task on Croud Control without the need to share credentials via spreadsheets, email or Lastpass.

This new feature enables Croudie to:

- Have standard access only to the client account needed for a task
- Have standard access only for the duration of a task
- Obtain a 2FA code to access the clients account

Assuring our clients that their accounts are in safe hands and having them feel confident that we take security seriously are of course huge benefits, but those same assurances also protect you as Croudies and ultimately the Croudie model.

When a task is accepted, the service will rotate the credentials and activate the account, the credentials for the task login are then provided to the Croudie for completion of the task. The Croudie will also be sent a one time verification code to the mobile phone number. Once the task is completed in Croud Control, the task login is suspended and the password and one time verification code is changed.

How to view task credentials?

On tasks that use the feature you will see the platforms selected by the job owner to request a login.

SQR French

167664

In Progress

Client: Croud - UK

Date issued

Aug 5, 2019 21:06

Deadline

Aug 7, 2019 06:00

Time allocated

4hrs

Value of this task

£30.20

Credentials you'll need for this task

GOOGLE ADS

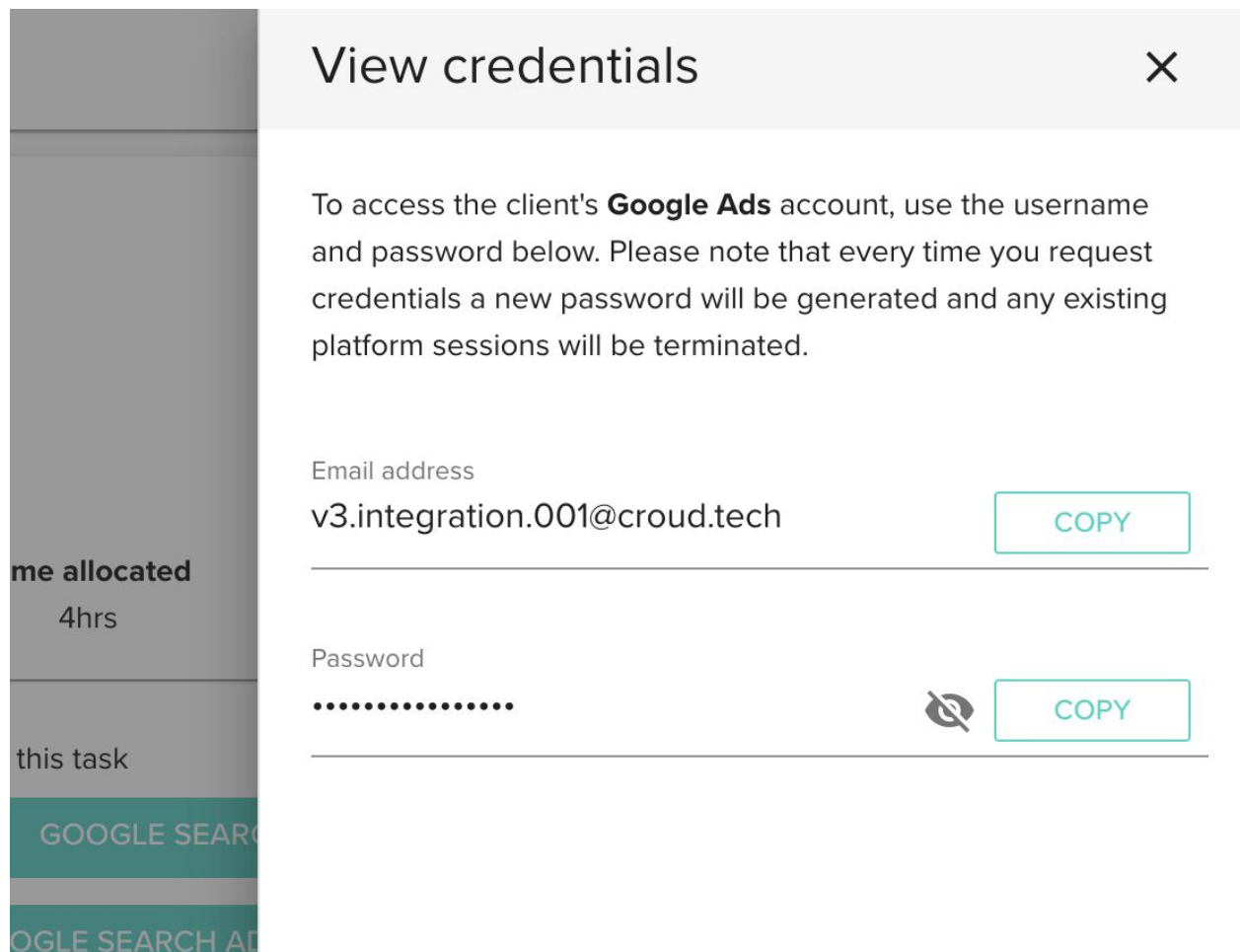
GOOGLE ANALYTICS

GOOGLE SEARCH CONSOLE

GOOGLE MERCHANT CENTRE

GOOGLE SEARCH ADS 360

You will then need to click the platform you want to sign into, this will display the credentials you need in a sidebar.



The screenshot shows a 'View credentials' modal window. The title bar at the top says 'View credentials' with a close button (X) on the right. The main text inside the modal reads: 'To access the client's **Google Ads** account, use the username and password below. Please note that every time you request credentials a new password will be generated and any existing platform sessions will be terminated.'

Below the text, there are two input fields:

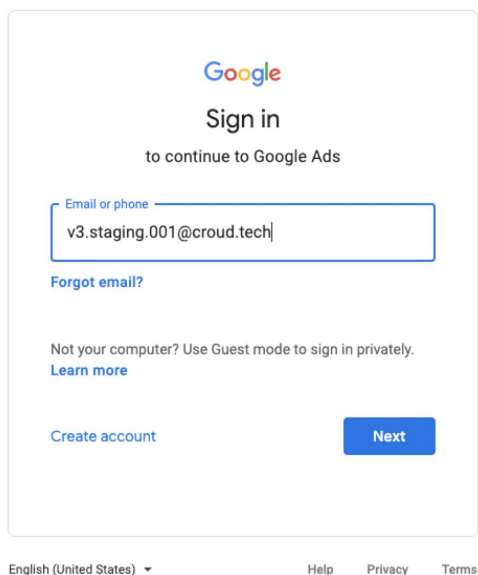
- Email address:** The text 'v3.integration.001@croud.tech' is displayed. To the right of the text is a teal 'COPY' button.
- Password:** The password is masked with ten dots. To the right of the dots is an eye icon with a diagonal line through it, indicating the password is hidden. To the right of the eye icon is another teal 'COPY' button.

On the left side of the modal, a sidebar is partially visible, showing text like 'me allocated 4hrs', 'this task', and 'GOOGLE SEARCH AD'.

When clicking on the platform, you will also be sent a code to the mobile phone number registered to your Croudie profile..

How do you sign into the platform?

You will then need to open up the platform in a new tab. Within the sign in box - copy and paste the credentials provided into the email and password boxes.



Google

Sign in

to continue to Google Ads

Email or phone

v3.staging.001@croud.tech

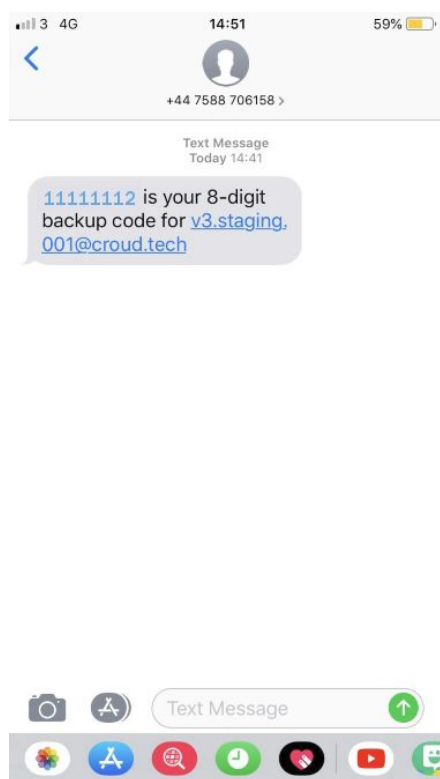
[Forgot email?](#)

Not your computer? Use Guest mode to sign in privately.
[Learn more](#)

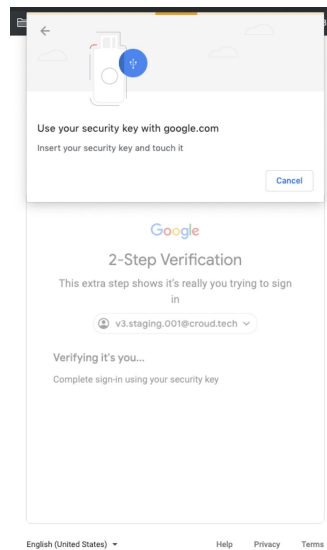
[Create account](#) [Next](#)

English (United States) ▾ [Help](#) [Privacy](#) [Terms](#)

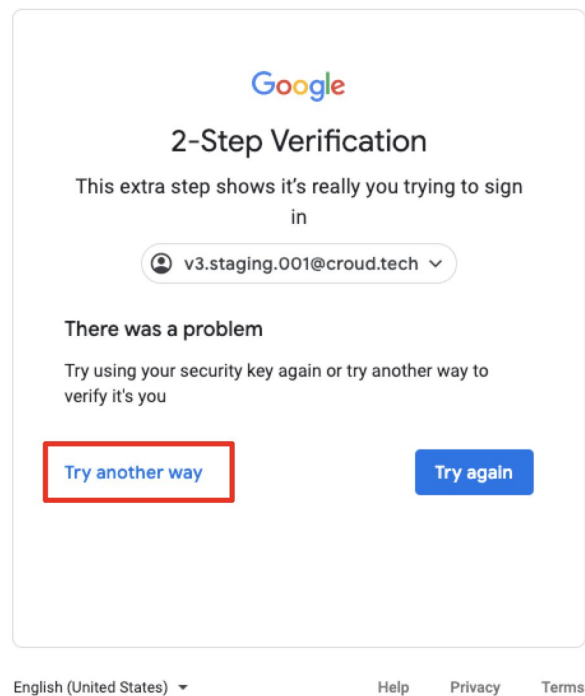
When you request the credentials, an SMS text message will have been sent to your mobile phone.




To enter the code, you need to click “Cancel”.



To enter the code, click “Try another way”.





Then click on “Enter one of your 8-digit backup codes”.





2-Step Verification


This extra step shows it's really you trying to sign in


 v3.staging.001@croud.tech 


Try another way to sign in

 Use your Security Key

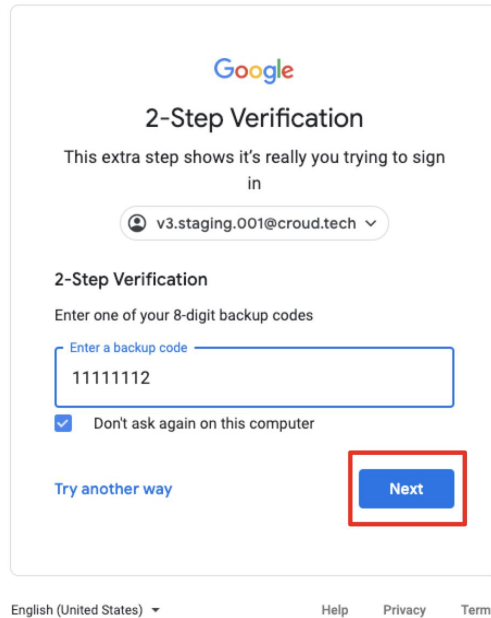
 Get a one-time security code
Sign in on another device with your security key to get a code

 Enter one of your 8-digit backup codes

 Get help
For security reasons, this may take 3-5 business days

English (United States)  [Help](#) [Privacy](#) [Terms](#)

You then need to click on “Enter the 8-digit one time codes”. Enter the code you received in an SMS text message and click “Next” to login.

A screenshot of the Google 2-Step Verification interface. At the top is the Google logo. Below it, the text "2-Step Verification" is displayed, followed by "This extra step shows it's really you trying to sign in". A dropdown menu shows the email address "v3.staging.001@croud.tech". Below this, another "2-Step Verification" heading is followed by the instruction "Enter one of your 8-digit backup codes". A text input field labeled "Enter a backup code" contains the text "11111112". Below the input field is a checkbox labeled "Don't ask again on this computer" which is checked. At the bottom left is a link "Try another way", and at the bottom right is a blue button labeled "Next" which is highlighted with a red rectangle. At the very bottom of the page, there are links for "English (United States)", "Help", "Privacy", and "Terms".

What type of access will be granted?

Standard access will be granted.

What happens when I submit the task?

When you submit the task, you will no longer have access to request a task login. The password will be changed so you will no longer have access to that client's account until you accept a task which requires a task login.

What happens when I relinquish the task?

If you relinquish the task, you will no longer have access to request a task login. The password will be changed so you will no longer have access to that client's account until you accept a task which requires a task login.

What happens when if I request revisions?

If you request revisions from another user then you will still have access to request a task login to access the client's account.

What happens when if I change my phone number?

You will need to update your phone number in "My profile" and re-verify.

Feedback and questions

If you have any questions then please email croudsupport@croud.co.uk.